

GLOBAL MATRIX FOR MOBILE HANDSETS

		Completed by:	Date completed:
Manufacturer/Importer:		JM	1/3/2008
Product Brand (s)			Click on the handset to go to its info page on www.nokia.com.
Models			
Website and/or contact details for the product			
www.nokiausa.com			
<i>See below for a comprehensive range of contact points for consumers Operator should refer specific questions to their Nokia Account Manager</i>			
Handset Hardware Information	Requirements - Description	Circle answer or Insert the value	REMARKS
Handset weight	Weight of handset.	93.5 Grams	
	For handset incorporating batteries, weight of handset together with batteries. Please specify type or model of batteries used.	BL-5C	
Handset - plug connected	Alternative headset can be connected in lieu of handset	Yes	
Shape of Device	A. Clam Shell B. Candy Bar C. Other	Clam Shell	
Easy in/out Battery	Battery is easy to put in and take out.	Yes	
Large and easy to press keys	Large keys that are easy to press	Yes	Keymat is smooth and the difference between individual keys is not easily discernable.
Non slip grips on side of product	Non slip grips on side of product to prevent slipping out of hand.	No	
Lanyard Pin for key ring or Lanyard Strap	Product have the lanyard pin for key ring or lanyard strap.	No	
Unique colors and shapes of function keys	Product function keys have colors and shapes.	Yes	
Backlight for Keypad	Lighting inside the keypad	Yes	User can select the timer of the keypad lights to their preference.
Display Characteristics	High Contrast Display	Yes	
	Display Brightness and Contrast Control	Yes	Brightness control under display settings.
	Zoom Display or Enlarged Fonts	Yes	Adjustable fonts in dial fonts.
	Minimized Glare for display	Yes	
	Backlight for Display	Yes	Cover display
	Color Differentiation	Yes	
	Symbols/Icons (User can select the menu in Grid or List)	Yes	
Screen Flickers less than 2 Hz or greater than 70 Hz (LCD used in this product?)	Yes		
Telephone Features For People with Disabilities	Requirements - Description	Circle answer or Insert the value	REMARKS
Mobility / Dexterity Features			
Dial-out buffer memory	Number to be called can be entered and checked on the display before sending.	Yes	
Speaker-phone capable	Hands free operation during dialling and after call initiated	Yes	Enhanced voice dialing. Voice recording and voice commands
	If "Yes" does the phone have full duplex speaker phone capability	Yes	Yes, Full Duplex
Short Messaging Service capable	Messages can be read, composed and sent using the phone's screen and or keypad	Yes	

Predictive Text sending	Phone predicts a whole word from the first few letters of the word being typed using an inbuilt dictionary (for SMS/MMS use)	Yes	User may need to activate the T9 predictive text input.
Guarded/recessed keys	Keys that are recessed or guarded in some way are easier to press and reduce the possibility of pressing the wrong key.	No	
Connection for Additional earphone/headset	This facility enables an additional earphone to be plugged in so both ears can be used to listen or another person can listen and assist with a call. It also enables a headset to be installed for hands-free use.	Yes	Refer to website for more details.
Coupling to a device	Device can be connected to the phone by using:		
	cable	Yes	USB cable
	infrared	No	
	Bluetooth / WLAN	Yes	
	Other: (please describe)	N/A	
Flat back for table top operation	Product has a flat back for table top operations	Yes	
Automatic Features	Automatic Answer	Yes	automatic answer with accessories and Fold call handling features instantly answers the phone when opening the fold.
	Redial	Yes	
	Volume Control	No	External volume control key.
Voice recognition for Dialing or accessing features	Voice Commands and Voice Tags	Yes	Voice commands under Tools setting.
Personalized Shortcuts	User can personalize the Go to buttons.	Yes	User can set the shortcuts to their preference under phone settings.
VISION FEATURES			
Tactile key markers	A tactile (such as a raised 'pip') marker to identify where the '5' key is.	Yes	
Standard key layouts	Number layout uses the standard 3 x 4 (12 key) keypad array	Yes	
Key feedback - tactile	Pressing a key provides a change that can be felt to confirm button has been pressed.	Yes	
Key feedback - audible	Pressing a key provides a tone that can be heard to confirm button has been pressed.	Yes	
Audible identification of Keys	The number on the Number keys is spoken when pressed.	No	
	Audible key feedback different for function and number keys	Yes	Numeric keys uses DTMF tones while the function keys beep in a different tone.
Audible Cues	Battery charging or low battery warning	Yes	
	Power on/off	Yes	
	Caller Waiting or ending calls	Yes	
Audible Battery and signal indicators	Audible battery and network signal indicators	No	
Adjustable font	Adjustable font style	No	
	Adjustable character size	Yes	Dialing numbers, Messages and web.
Automatic Features	Automatic Answer	Yes	automatic answer with accessories and Fold call handling features instantly answers the phone when opening the fold.
	Redial	Yes	
	Volume Control	No	External volume control key.

Personalized Shortcuts	User can personalize the Go to buttons.	Yes	User can set the shortcuts to their preference under phone settings.
Voice recognition for Dialing or accessing features	Voice Commands and Voice Tags	Yes	Voice commands under Tools setting.
HEARING FEATURES			
Vibracall alert	Phone vibrates or lights up when receiving an incoming call, messages or warning alerts	Yes	
Visual Alerts	Power on/off	Yes	
	Battery charging or low battery warning	Yes	
	Incoming Calls (Caller ID)	Yes	
	Incoming messages	Yes	
	Error messages	Yes	
	Call Waiting	Yes	
	Not in service	Yes	
	Message memory is full	Yes	
	Warning Alerts	Yes	
	Other visual alerts/text displays not mentioned above.	No	
Visual indicators on Display	Network signal strength	Yes	
	Battery and Network level	Yes	
	Volume Control - Volume level can be adjusted by the user	Yes	External volume control key.
	Voice Mail	Yes	Voice mail icon shows up on screen.
	Enhancements connected (Loopset, Headset or Textphone)	Yes	
Two way text messaging	Text messaging	Yes	
	Email	Yes	
	Instant Messaging	Yes	Mobile IM and Chat
	Multimedia Messaging	No	
Hearing Aid Compatibility	Hearing aid coupling is provided in the headset for telecoil equipped hearing aids.	Yes	M4/T4
Key feedback - displayed	number being dialled is displayed on the screen	Yes	
Ringer volume adjustable	Adjustment of the ringing volume is possible	Yes	
Call Logs	Allows the user to see the missed, received and dialled calls	Yes	
Visual line status display	Visual display of the line status (i.e. on-line)	Yes	
Text phone compatibility	This product is compatible with the Textphone for the deaf.	Yes	2.5mm Universal Headset Jack. No phone adapters needed.
ADDITIONAL FEATURES			
Please list/describe any additional features with may benefit people with disabilities.	Bluetooth, Sound settings, Call sounds, Alert sounds, In Case of Emergency contacts, 1 Touch dialing		
OPTIONAL FEATURES & ACCESSORIES			

Please list/describe any additional features which may benefit people with disabilities.			
NOKIA Support Centers	For answers to questions about general accessibility issues and products		
NOKIA ACCESSIBILITY	www.nokiaaccessibility.com		
	For accessibility issues related to this website, please write the webmaster at webmaster@nokiaaccessibility.com		
Regions	Contact Centers E-Mail or Phone numbers		
Middle East and Africa	http://www.nokiamea.com/english/support/service_centers/index.htm		
Asia-Pacific	http://www.nokia-asia.com/nokia/0,,78395,00.html		
China	http://web.nokia.com.cn/cn/support/contactus/index.shtml		
Latin America	http://www.latinoamerica.nokia.com/Ita_es/soporte/galeria/contactenos/contato.html		
Brazil	http://www.nokia.com.br/nokia/0,8764,75098,00.html		
Canada	http://www.nokia.ca/english/support/contact.asp		
USA	http://www.nokiausa.com/support/contact_us/1,1904,,00.html		
Useful websites	For other Nokia websites and resources, please follow this link .		
NOKIA			
	Australia Nokia Care Line 1300 366 733 US Nokia Care Line 1-888-665-4228 TTY/TDD: 1-800-246-6542		